

# NORDIC HEAT, LLC

## RENTAL LIABILITY & DAMAGE AGREEMENT

Thank you for choosing Nordic Heat! We're excited to bring wellness, recovery, and Minnesota lake-life vibes straight to you. To keep everyone safe and to protect our equipment, please review and agree to the following rental terms.

### 1. Renter Eligibility

- The Primary Renter must be at least 18 years of age and must be present or reachable for the duration of the rental.
- The Primary Renter is responsible for all guests using the sauna and/or cold plunge during the rental period.

### 2. Responsibility for Damage

- The Renter is fully responsible for any damage, breakage, loss, or theft of the sauna or cold plunge during the rental period.
- If something breaks, is damaged, or needs repair, the full cost of repair or replacement is the Renter's responsibility.

### 3. Do Not Move the Sauna

- The Renter may NOT move, tow, or reposition the sauna or cold plunge trailer/unit.
- Only Nordic Heat staff are permitted to move or set up the unit.
- Attempting to move the sauna may result in damage and will incur additional fees.

### 4. Heater Safety

- Do NOT pour excessive water on the heater; only a small amount may be used for steam.
- No oils, fragrances, or additives may be put on the heater or rocks.
- Damage from improper water or additive use is the Renter's responsibility.

### 5. Loss-of-Use Fee

If the unit is damaged and must be taken out of service, a \$100 per day loss-of-use fee will be charged for each day it cannot be rented to others, in addition to repair costs.

### 6. Deposit, Payment & Cancellation

Rental Deposit Amount: \_\_\_\_\_

Balance Due Date: \_\_\_\_\_

Cancellations made at least \_\_\_\_\_ days before the rental date will be refunded \_\_\_\_\_. Cancellations made within \_\_\_\_\_ days of the rental date are non-refundable.

If Nordic Heat must cancel or reschedule due to severe weather or unsafe conditions (see Section 9), the Renter will be offered a full refund or a rescheduled date at no additional charge.

### 7. Alcohol, Drugs & Unsafe Conduct

- Sauna and cold plunge use is prohibited for anyone under the influence of alcohol, drugs, or other impairing substances.
- Nordic Heat reserves the right to refuse service, or to end a rental early without refund, if the Renter or any guest engages in intoxicated, unsafe, or abusive conduct (see Section 8, Early Removal).

### 8. Early Removal

Nordic Heat reserves the right to remove the unit early with no refund if unsafe or improper use is observed.

### 9. Safe Use Guidelines

- Ensure guests stay hydrated and use the equipment responsibly.
- Ensure children are supervised at all times, consistent with the posted age restrictions.
- Keep the sauna and cold plunge clean and free of debris.
- Prevent intoxicated or unsafe use.
- Keep the sauna door closed to maintain heat.
- Do not place items on or near the heater.

The Renter accepts full responsibility for any injuries or accidents occurring during the rental period, as further detailed in the Liability Waiver and Release Agreement.

### 10. Cleaning Expectations

The sauna and cold plunge must be returned in clean condition. A \$75 cleaning fee may be charged for excessive mess, trash, or improper use.

### 11. Weather, Placement & Safety

- Keep the sauna/cold plunge in a safe, accessible area for delivery and pickup, on level, stable ground.
- Avoid use during severe weather (lightning, high winds, extreme cold) or other unsafe conditions.
- Ensure no open flames or additional heat sources are placed near the unit.
- Protect the unit from damage caused by environmental conditions.

## 12. Social Media & Photographic Release

Nordic Heat, LLC may photograph, film, or record the Renter and guests during the rental. Please select one option below. See the accompanying Liability Waiver for full photographic release terms.

- ☐ YES — I consent to Nordic Heat using photos/video of myself and my guests, including on social media platforms (e.g., Instagram, Facebook, TikTok), its website, and other marketing materials, without compensation.
- ☐ NO — I do not consent to photos/video of myself or my guests being used on social media or in marketing materials.

## 13. Governing Law & Venue

This Agreement is governed by the laws of the State of Minnesota. Any legal action arising from this Agreement must be brought in the courts of Hennepin County, Minnesota.

## 14. Agreement

By signing, paying, or using the sauna/cold plunge, the Renter agrees to:

- Follow all rules in this Agreement and the posted Use Disclaimer and Safety Warning,
- Accept full responsibility for all damage and costs as described above,
- Use the equipment safely and responsibly, and ensure guests do the same.

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Renter Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_